



**Loan Payment Deferral Request Form
for COVID-19 Pandemic Financial Relief**

Date: _____

Customer Name(s): _____

Customer Loan Account Number: _____ **Loan Type:** _____

Contact Phone Number: _____

E-mail Address: _____

Please let us know why you are requesting a payment deferral, and how your hardship is related to the COVID-19 Pandemic. *

Questions?

Please contact one of our representatives below:

Amy Backiel, Loan Operations
(413) 663-2182

Flo Oleskiewicz, Collections
(413) 663-2134